

RACK RATES FROM DEC 22, 2019 - DEC 21, 2020

Room Types 13% SALES TAX IS NOT INCLUDED	<u>High Season 2020</u> Jan 03 – April 04, 2020 April 12 – April 30, 2020 Nov 01 – Dec 21, 2020	<u>Super High Season 2019-2020</u> CHRISTMAS 2019 & NEW YEAR'S EVE Dec 22nd, 2019 - Jan 02nd, 2020 HOLY WEEK 2020 April 05 – April 11, 2020	<u>Low Season 2020</u> May 1- Oct 31, 2020
Junior Suite Single or Double	US\$220	US\$255	US\$170
Garden View Suite Single or Double	\$260	\$305	\$200
Ocean Front Suite Single or Double	\$310	\$360	\$250
Additional person older than 10 years old	\$30	\$30	\$30
Guide & Driver	\$45	\$45	\$45

PENTHOUSE RACK RATES

Opome I	\$250	\$400	\$200
Opome II	\$250	\$400	\$200
Yokue- 8 pax (Opome I-II plus games room)	\$400	\$700	\$400
Nyuri (main room with jacuzzi and additional room)	\$400	\$750	\$400
Nanku- 12 pax (whole floor:4 bedrooms + kitchen + games room)	\$1.000	\$1.500	\$750

MEAL RATES WITH TAXES INCLUDED (23%)

Description	Adult rates	Children Rates (5 - 10 years old)
Breakfast	\$16	\$10
Lunch (appetizer, main dish, dessert & natural drink)	\$25	\$15
Dinner (appetizer, main dish, dessert & natural drink)	\$25	\$15
Full American Plan (breakfast, lunch and dinner)	\$63	\$38
Christmas special dinner December 25 *Mandatory*	\$55	\$25
New Year's Eve dinner party December 31 *Mandatory*	\$65	\$25

POLICIES AND CONDITIONS

HOTEL BOSQUE DEL MAR, PLAYA HERMOSA

GENERAL CONDITIONS:

- Rates are per room based on single or double occupancy, per night.
- Rates are plus taxes which are 13% of sales tax. Percentage may change according to Costa Rican Law.
- All rates are in US Dollars.
- Breakfast is NOT included in lodging rate.
- Rates may change without prior notification, except for those travel agency contracts or other writing prior commitment with not expired dates yet.
- All reservation must be made through the reservations department in writing, by fax or internet, specifying the services required.
- All reservations require a writing confirmation number from the hotel to be considered as formal.
- All reservations require at least the name of the client, ID number, telephone number or email address.
- Any guest must be over eighteen years old (18) to book a room.
- On travel agencies reservations, guest must present the agency voucher during the check in process so the hotel can confirm all the services to provide.
- Check in is at 2 p.m. and check out at 12 noon.
- Late check out have a \$50 penalty anytime between the first two hours and full night charge after that.
- Low season goes from May 1st to October 31st
- High season goes from November 01st to April 30th.
- Super High season peaks are during Holy week, Christmas and New Year's Eve (Dec 22nd to Jan 02nd).
- During super high season peaks, a minimum stay reservation of 3 nights is required.
- For groups or individual reservations made by internet, the same conditions, regulations and policies apply.

CHILDREN POLICIES:

- From 0 to 4 years inclusive accompanied by two adults, no room charge will apply.
- From 5 to 10 years inclusive will have meals special rate.
- From 11 years and older will be considered as an adult, charging the respective rate.
- A maximum of two children for each room applies. More than that will be charge as an adult.

GROUPS SPECIAL CONDITIONS:

- We consider a group as a reservation made for 7 rooms or more.
- Minimum stay reservation for groups is 2 nights all year around.
- Any group tour leader, guide and/or driver have 20% discount on meals and a special room will be assigned. Except those with a different deal agreed in writing prior arrival.
- Groups of 20 people or more need to arrange schedule meals with our front desk or the head waiter.

REGULATIONS:

- No pets are allowed in the property.
- No cooking is allowed in the property.
- No smoking is allowed in the rooms.

METHODS OF PAYMENT:

- To receive the hotel booking confirmation, any reservation must be prepaid 50% of the total lodging amount in cash, bank deposit, transfer or 100% guaranteed by a credit card. Except for those travel agencies or companies with formal credit approved, which have special deals in writing with the hotel.
- When prepaid is made by bank deposit or transfer, client must send by email or fax a copy of the transaction with his name (name of the reservation) and check in date.
- When guaranty is made by credit card, client must send by email or fax a copy of his ID document (passport) and the credit card used.
- Any method of payment will always have a writing confirmation from the hotel. On the contrary, the hotel will not accept any responsibility for cancellations made when the deposit has not been confirmed.
- Personal checks are not accepted. Those companies and travel agencies paying this way, will must be payable to HOTEL PLAYA HERMOSA S.A.

HOTEL PLAYA HERMOSA S.A
Banco Nacional de Costa Rica (BNCR)
Colones 100-01-012-009817-4
Dollars 100-02-012-600081-0
SINPE BNCR (banco a banco en Costa Rica)
Colones 15101210010098175
Dollars 15101210026000818
IBAN (Número de cuenta internacional bancaria) 019462
SWIFT code: bnrcrsj

PAYMENT POLICIES:

- During High season or Super high season reservation dates: Prepaid of 50% or credit card guarantee must be done at least 30 days prior arrival.
- During Low season reservation dates: Prepaid of 50% or credit card guarantee must be done at least 15 days prior arrival.

CANCELLATION POLICIES:

Clients must cancel any reservation in writing and receive a cancellation confirmation by the same way by the hotel.

High season and Super high season peaks:

- ✓ No charge if cancellation is received 30 days or more prior arrival.
- ✓ Charge of 50% of total reservation amount if cancellation is received 15 to 29 days prior arrival.
- ✓ Charge of 100% of total reservation amount if cancellation is received 0 to 14 days prior arrival.
- ✓ Charge of 100% of total reservation amount in "no show" cases.

Low season:

- ✓ No charge if cancellation is received 15 days or more prior arrival.
- ✓ Charge of 50% of total reservation amount if cancellation is received 8 to 14 days prior arrival.
- ✓ Charge of 100% of total reservation amount if cancellation is received 0 to 7 days prior arrival.
- ✓ Charge of 100% in "no show" cases.