

## RACK RATES 2020

PERIOD/RATE	JUNIOR SUITE Rack	MASTER/FAMILY SUITE Rack
GREEN SEASON (May 1 – Dec 14)	\$ 236.00	\$ 330.00
HIGH SEASON (Dec 15 – 22 and Jan 03 – Apr 30)	\$ 268.00	\$ 350.00
CHRISTMAS SEASON (Dec 23 – Jan 02)	\$ 332.00	\$ 390.00

### GENERAL

Rates are per night, per suite, for two persons, including buffet break- fast and indicated in US Dollars. Rates include government taxes (currently 13% I.V.). All prices are subject to change without prior notice due to government tax increment.

### CHRISTMAS SEASON AND EASTER WEEK

For Christmas Season a minimum stay for 3 nights applies. Christmas and New Years Evening Dinner are obligatory and are not included in the room rates. The prices are \$60 for Christmas dinner and \$85 for New Year's dinner, including taxes, per person not commissionable.

### ADDITIONAL PERSON

Junior, Master and Family Suite:	\$ 54 net including breakfast and taxes.
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### MAXIMUM PEOPLE IN ONE ROOM

Master and Junior Suites:	3 adults or 2 adults and 2 children
Family Suite:	4 adults or 2 adults and 2 children

### CHILDREN

Children from 0-3 years:	no additional charge
Children from 4-11 years:	\$ 45 net including breakfast and taxes. Maximum 2 children per room.

### INDIVIDUALS

#### Prepayment of Suites

30 days prior to guests check-in during High Season  
 15 days prior to guests check-in during Green Season

#### Cancellation and Refund Policies

Cancellation not received prior to the prepayment date:  
 High Season:

29 to 16 days before arrival: 50% refund  
 15 to 7 days before arrival: 25% refund  
 7 to 0 days before arrival: no refund

Green Season:

15 to 7 days before arrival: 50% refund  
 7 to 0 days before arrival: no refund

#### No Show:

In case of no show the total amount of the reservation will be charged.

### GROUPS (5 ROOMS AND MORE)

#### Prepayment of Suites

50% to confirm reservation,  
 50% 30 days prior to arrival

#### Cancellation and Refund Policies

Cancellation received 60 days prior to arrival will be fully refunded, but the Hotel reserves the right to apply an US Dollar 30 administration fee.  
 Cancellation not received prior to the prepayment date in High and Green Season:

60 to 30 days before arrival: 50% refund of the total amount  
 29 to 16 days before arrival: 25% refund  
 15 to 0 days before arrival: no refund

#### No Show:

In case of no show the total amount of the reservation will be charged

#### Drivers and Guides Policy:

From 1 to 4 rooms paid guides or drivers will receive a 50% discount of the rack rate and will be accommodate in guide-driver rooms. From 5 rooms paid the Hotel provides one complementary guide-driver room for both.

### PAYMENTS

#### Deposits are made in:

Banco Nacional de Costa Rica

Dollar Account # 100-02-011-600022-5

Colones Account # 100-01-011-000083-3

Please follow up with a copy of the deposit via fax or mail to our Reservation Office.

**Credit cards:** we accept all major credit cards

## **RACK RATES 2020**

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In general all reservations, changes and cancellations must be received in writing via fax or email.