

Who are we

Nammbú is a family hotel designed to offer our customers an excellent service in a paradise beach. Located in beautiful and unspoiled Playa Carrillo, Nammbú offers first class service and accommodation along with a high concern in the natural environment conservation. Our wish is that you share with us our love for nature and the desire of preserving the biodiversity of our ecosystem

Our hotel is characterized for having a great interest in preserving nature and the environment. This is the reason why we are practicing a special Environmental Management System which allows us to stand out in the region. It is our desire for everyone close to us, to share this important practice of preserving the biodiversity of our ecosystem

Our Mission

Provide our guests with the best experience of satisfaction, comfort and safety, fulfilling their stay with pleasant and unforgettable moments, while constantly improving and providing the highest accommodation services, comfort, relaxation, and entertaining. All of this, under the highest standards of sustainability and a serious commitment of making your stay as close as possible to your home at the beach.

Our Vision

As an Eco lodge establishment within the dry forest, Nammbú wants to create unforgettable experiences for our guests, by providing first-class attention, amenities, services and hospitality to constantly exceed the expectations of our visitors.

Rooms description

Deluxe: (36)

- | | |
|--|---------------|
| ✓ 538 sq. ft rooms | ✓ Safety box |
| ✓ 2 Queen Beds | ✓ Hair dryer |
| ✓ Balcony or terrace | ✓ LCD 40" |
| ✓ Orthopedic mattresses | ✓ Mini bar |
| ✓ Large bathrooms with hot water & separate bath tub | ✓ Alarm Clock |
| ✓ Telephone | ✓ Cable TV |
| | ✓ Wardrobe |

Jr. Suites: (18)

- | | |
|---------------------------------------|----------------|
| ✓ 1 King Bed | ✓ Security Box |
| ✓ 699 sq. ft Rooms | ✓ Living Room |
| ✓ Balcony with Spectacular Ocean view | ✓ Hair Dryer |
| ✓ Orthopedic Mattresses | ✓ LCD 48" |
| ✓ Large bathrooms with hot water | ✓ Mini Bar |
| ✓ Wardrobe | ✓ Alarm Clock |
| ✓ Telephone | ✓ Cable TV |
| ✓ Coffee Maker | |

Suites: (9)

- | | |
|---|----------------|
| ✓ Located on the 3rd floor | ✓ Coffee Maker |
| ✓ 1 King Bed | ✓ Security Box |
| ✓ 807 sq. ft Rooms | ✓ Living Room |
| ✓ Balcony with spectacular ocean view and hot tub | ✓ Hair Dryer |
| ✓ Orthopedic Mattresses | ✓ LCD 48" |
| ✓ Large bathrooms with hot water | ✓ Mini bar |
| ✓ Wardrobe | ✓ Alarm Clock |
| ✓ Telephone | ✓ Cable TV |

Common Areas

- ✓ Restaurant with capacity for 120 persons.
- ✓ 5000 sq. ft Pool
- ✓ Spa
- ✓ Yoga deck
- ✓ Meeting room with a capacity of 20 people

Services

- ✓ 24 hr. info center
- ✓ Restaurants
- ✓ Parking lot
- ✓ 24 hrs. security
- ✓ Bilingual guides
- ✓ We accept credit cards
- ✓ Tour Desk
- ✓ WIFI

Other features

- ✓ Sewage treatment plant (anaerobic system).
- ✓ Tourism company accredited with the CST tourism sustainability certificate.
- ✓ Computer-assisted underground electrical system and radiation fields.

Conditions

- Smoking is strictly prohibited inside buildings and in common areas
- Pets are not allowed.
- The "check-in" starts at 15:00 and the "check-out" before 12:00 p.m.
- The Hotel **does not** have additional beds

TARIFAS PARA INDIVIDUALES (FIT'S)

<u>Rates</u>	<u>Occupancy</u>	<u>Room Category</u>		
		<u>Deluxe</u>	<u>Jr. Suite</u>	<u>Suite</u>
<u>Rack</u>	<u>SGL/DBL</u>	\$235	\$285	\$335
	<u>Additional Pax</u>	\$55	***	**

Rates include: Lodging, Breakfast Buffet and taxes. Rates from November 1st 2019 – October 31st 2020

Group Rates

Adult Groups

Plan	Room Category	Rates	<u>Occupancy</u>		
			Sgl	Dbl	Tpl/Quad
Full American Plan ¹	Deluxe	Rack	\$180	\$140	\$130
	Jr. Suite o Suite	Rack	\$260	\$165	\$155
Medium American Plan ²	Deluxe	Rack	\$150	\$120	\$110
	Jr. Suite o Suite	Rack	\$220	\$145	\$135

Student Groups

Plan	Room Category	Rates	<u>Occupancy</u>			
			Sgl	Dbl	Tpl*	Quad**
Full American Plan ¹	Deluxe	Rack	\$170	\$130	\$120	\$110
Medium American Plan ²	Deluxe	Rack	\$150	\$110	\$100	\$90

¹ 1 Full Board Rate includes: Lodging, breakfast, lunch, dinner and taxes

² Half Board Rate includes: Lodging, Breakfast, dinner or lunch and taxes.

Groups rates are per person, per night

POLÍTICAS DE RESERVACIONES

- Please notify on the reservations all the client's specifications concerning the services provided in the Hotel (type of room, type of beds, special food among others)
- It will be considered as a group when the reservation is confirmed of 6 (six) or more rooms. In the groups the guide and the driver have the room and breakfast included (CPL) as well as the same feeding times that the group consumes inside the hotel.
- The hotel has special rooms for guide and driver, these will NOT be assigned in the same category as the guests. In addition, driver and guide will share the same room. Otherwise the following fees apply: HD \$ 50 PPPN; MAP \$ 60 and FULL \$ 70 PPPN; In case of requiring rooms of the same category as those of the group, they must pay the corresponding regular rate.
- For groups under 6 rooms the room for the guide and the driver will have a cost \$ 50 PPPN, this rate includes the room, breakfast and taxes. If separate rooms are required, these will be subject to availability and will have an additional charge of HD \$ 50 PPPN, MAP \$ 60 PPPN and FULL \$ 70 PPPN.
- In the case of food including buffet or a la carte, it will be subject to the hotel's occupancy.
- Tour Leader policy: for groups under 15 rooms, the cost is: HD \$ 60 PPPN; MAP \$ 70 PPPN and FULL \$ 80 PPPN, for groups of 15 or more rooms it will be CPL, in both cases Deluxe room. The Tour Leader must be properly identified and indicated in the Rooming List.
- The allotments or blockages granted by the hotel will be subject to compliance with the previous year, and only the allotment or blocking effectively used by the agency will be maintained.
- In the case of groups, they will have an automatic "Cut Off / Relay" of 90 days from December-April and 60 days the rest of the year.
- For reservations or blockages for more than 25 rooms, an immediate prepayment of 25% of the total reservation is required & a 90 day cut off will apply regardless of the month.
- If this is the first time that your company works with us, you must complete a form to enter them into our database so that you can make future reservation procedures.

PRE-PAGOS

ONLY BANK DEPOSITS MADE WITHIN THE NATIONAL BANKING SYSTEM WILL BE ACCEPTED ONCE THE FUNDS ARE FULLY ACCREDITED. If this is not the case, the payment won't be accounted for and the reservation will be automatically placed in the waiting list...

Special Season:

All group bookings or Fit's that are made for the high season dates of December 15 of the current year to January 15 of the next year must be pre-paid at 100% on November 15 of the current year. not being so will proceed with the release of the space automatically

Regular Season:

- All group reservations or Fit's must be prepaid 30 days before your arrival at the Hotel, otherwise we will proceed with the release of the space automatically.

Payments:

- ☒ All payments must be deposited to **TAB S.A.** legal identification number **3-101-052682**
 - ✓ BCR: # 010-02-001-0319042-0 / CC# 15201001031904206
 - ✓ BNCR: #100-02-179-000288-6 / CC# 15117910020002881
 - ✓ BAC: # 925359218 / CC# 10200009253592180
 - ✓ International:

NAME OF BANK TO CREDIT: JP MORGAN CHASE BANK 4 NEW YORK, PLAZA FLOOR 15 NEW YORK, NY.

CITY / STATE OR COUNTRY: NEW YORK, NEW YORK.

ZIP OR POST CODE / COUNTRY: U.S.A.

BANK ACCOUNTNUMBER: 021000021

BENEFICIARY: BAC SAN JOSE, STREET 0 AVENUES 3 and 5, San Jose, Costa Rica.

ABA NUMBER: 777142548

SWIFF OF SORT OR TRANSIT CODE: CHASUS33

INTERMEDIARY BANK SWIFF CODE: BSNJCRSJ

BENEFICIARY ACCOUNT: 10200009253592180

BENEFICIARY NAME: TAB S.A.

Cancelations

- In cancellations or modifications of reservations (room, food, canopy, spa, etc.) made with 45 days or less of the date of arrival of the clients to the hotel there will be no return of the prepayment and we will proceed to charge the total of the reservation to the corresponding agency. For "PEAK" season (15 December to 15 January / Holy Week) the policy will be **of 60 days**.
- If it is the case of a special situation (illness and / or death) please send the corresponding certificate to make the corresponding credit. A period of 1 week will be given to send this information, otherwise it will not be valid.
- There will be NO refund or credit notes in regards to "early check outs", "no shows", cancellation of tours or for non-compliance in previously reserved meal times.
- **In the case of groups cancellation policies begin to govern with the "Cut off / release" of the same.**

Child Policy

- 0 – 2 years old, have free lodging.
- 3 – 9 years old, in the same room will pay the half price of the additional person.
- From 10 years old are considered an additional person.

Students Policy

- Only guests under 18 years with the respective school or high school ID.

Contacts

Reservations:

- General info@nammbu.com
- Yalile Mata yalile.mata@nammbu.com

Accounting:

- Emily Cerdas emily.cerdas@nammbu.com
- General conta@nammbu.com

Marketing

- Daniel Chavarria daniel@profimercadeo.com

Management:

- Arnoldo Beeche C. arnoldo.beeche@nammbu.com

Reservations department WhatsApp: 8599-8181

Restaurant

Our restaurant strives to offer the best local and traditional food to our guests along with a wide variety of international cuisine for your delight. We offer a la carte menu and buffet service as well, both with exquisite options. Our goal is to offer top quality service and the best experience.

✧ **Breakfast Buffet:**

Available from 6:30 am to 9:30 am.

Any other dish outside this buffet service has an additional cost.

✧ **Buffet or special menu for Groups/ Fit's with included meals:**

The buffet service is a great option for customers who have a full itinerary of activities and want their food not to interfere in order to make the most of their stay in the area. Food services included for groups or individuals may be buffet style or special menu, according to Hotel's occupancy and availability.

The prices of the buffet or food included a la cart are \$ 37 I.V.I for lunch or dinner.

In order to provide the best service and product quality, Buffet has a schedule:

Lunch Buffet: 12:00 m. – 2:30 p.m.

Dinner Buffet: 6:30 p.m. – 9:00 p.m.

✧ **Á la carte Menu:**

This menu allows our guests to choose the meal option they desire, adapting it to their palate. Our menu offers lunch and dinner options, which range from a quick sandwich to delicious dishes prepared with the finest ingredients.

Prices on the menu range from \$12 to \$32 plus 23% taxes.

✧ **In the case of clients with an included meal plan:**

The Hotel will provide one (not both) of the following options: Buffet or Special Menu, according to the hotel's occupancy.

Spa

"Revitalize your senses, surrounded by the sights and sounds of nature"

Our mission is to enhance your overall well-being, renewing your mind, body and spirit. Leave the day stress behind and enjoy a refreshing visit to our Spa. Choose from a variety of treatments that will pamper you from head to toes.

Schedule from 1:00 pm to 9:00 pm

This document has 9 pages (including the cover), which contains general information, policies & rates from Nammbú – Beach Front Bungalows for 2019-2020 season.

Please make sure the information is complete and clear.

Kindly send this page signed and stamped via email to info@nammbu.com.

Muchas Gracias!

Agency: _____

Agent: _____

Date: _____

Signature: _____

Seal: